

November 25, 2013

Jenkins & Stiles LLC Attn: Bart Jenkins 10617 Deerbrook Drive Knoxville, TN 37922

Dear Bart,

I wanted to personally thank you for the amazing job your firm did on the expansion project at Pellissippi Pointe. Your firm did a fantastic job, and was one of the most professional organizations we could have worked with.

From the outset, you led the pack as far as both professionalism and integrity. Jenkins and Stiles showed up with an entire crew to go through the bidding process. Another firm just thought they'd wing it and guess at the fee. Not only did you get the bid, but you actually worked with us and provided recommendations during the build out. This allowed us to come in below your estimate. Thank you!

Your project superintendent, Thomas was unbelievable. He kept us informed and truly led and managed all his subs. My entire organization was worried about possible disruption through the construction process. However, Thomas insured that these disruptions were kept to a minimum.

Thomas commented, "You can teach someone to work, but you can't teach them to care." He obviously believed what he preached as he worked his tail off and cared about the quality of the work. Put him in for a pay raise! He's an unbelievable part of your team.

In closing, please use me if you ever need a recommendation for a project. Also, feel free to bring potential customers by our space as a great example of your work.

Sincerely,

Brad Bower, CFP

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President, Patriot Investment Management